

# C264 Legacy Branding - White Livery End-of-Manufacturing Notice

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Revision Date:

- 12<sup>th</sup> January 2022 (Excerpt from End-of-Manufacturing Notice GER-4922)
- 12<sup>th</sup> December 2022 (Excerpt from End-of Manufacturing Notice GER-4938)

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## Background

GE Grid Solutions is committed to customer care and the support of our products. As part of this commitment, GE strives to design high quality products, provide knowledge-based support, and to communicate the availability of new features or products as well as the pending discontinuation of manufacturing for older products or design variants.

On September 20<sup>th</sup>, 2021, GE Grid Solutions announced the discontinuation of the manufacture and sale of **C264 Legacy Branding White Livery**.

On January 12<sup>th</sup>, 2022, the last order date was extended to December 31<sup>st</sup> 2023, subject to availability.

On December 12<sup>th</sup>, 2022, the description was revised as shown below.

## Last-Time Buy Window

Please plan the purchase of any additional or spare devices that you feel you may need. Orders should be placed prior to the last order date shown. **Orders will be fulfilled based upon availability** and products typically ship within three months of the last order date. Requests for delayed shipments must be agreed with our factories prior to order acceptance.

PRODUCT	LAST ORDER DATE	ALTERNATIVE
<b>C264 Legacy Branding - White Livery</b> Order codes: C264xAxxxxxxxxxxxxxxxxxxxxxxxxxxxx C264xBxxxxxxxxxxxxxxxxxxxxxxxxxxxx C264xCxxxxxxxxxxxxxxxxxxxxxxxxxxxx C264xDxxxxxxxxxxxxxxxxxxxxxxxxxxxx C264xExxxxxxxxxxxxxxxxxxxxxxxxxxxx C264xFxxxxxxxxxxxxxxxxxxxxxxxxxxxx C264xGxxxxxxxxxxxxxxxxxxxxxxxxxxxx	<b>31<sup>st</sup> December 2023</b>	<b>C264 Migrated to GE Branding - Black/Silver Livery</b> Order codes: C264xHxxxxxxxxxxxxxxxxxxxxxxxxxxxx C264xJxxxxxxxxxxxxxxxxxxxxxxxxxxxx C264xKxxxxxxxxxxxxxxxxxxxxxxxxxxxx C264xLxxxxxxxxxxxxxxxxxxxxxxxxxxxx C264xMxxxxxxxxxxxxxxxxxxxxxxxxxxxx C264xNxxxxxxxxxxxxxxxxxxxxxxxxxxxx C264xPxxxxxxxxxxxxxxxxxxxxxxxxxxxx

## Support

GE’s warranty provision is unaffected by this End-of-Manufacturing Notification. After the published last order date elapses, a repair service follows for products no longer under warranty subject to material availability that includes

repairing failed components or modules, but not to providing advanced replacements or a new product or module as a replacement or spare.

Customers should contact GE if they need further information concerning the level of service that is provided on a per product basis.

### **For Additional Information**

If we can provide assistance with migration to new products, please contact us for help. Advice and assistance are also available via: <http://www.gegridsolutions.com/contact.htm?loc=3> or <http://www.gegridsolutions.com/multilin>